



Connecting International **Patients** to
World-Class **Healthcare** in South Africa

www.mediconnecthub.co.za





WHO WE ARE?

MEDICONNECT HUB is a South African medical tourism facilitator dedicated to connecting international patients with leading private hospitals, specialist medical practitioners, and comprehensive healthcare services throughout South Africa.

Our mission is to simplify access to high-quality medical treatment by providing trusted guidance, transparent information, and personalised patient coordination from the initial enquiry through recovery and return home.

We understand that travelling abroad for medical care is a significant decision.

Our experienced patient coordinators work closely with patients, healthcare providers, and travel partners to ensure every aspect of the medical journey is carefully planned, professionally managed, and focused on patient safety.

MEDICONNECT HUB serves as a single point of contact for patients seeking affordable, internationally recognised healthcare while experiencing South Africa's renowned hospitality and world-class tourism destinations.

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VISION & MISSION

VISION

To provide safe, transparent, and patient-centred medical travel solutions by connecting international patients with South Africa's leading healthcare providers.

MISSION

To become Africa's most trusted medical tourism facilitator, recognised for excellence in patient care coordination, ethical medical travel practices, and outstanding customer service.

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A dark blue ECG line starts on the left, has a small peak, then continues as a straight line ending in a solid dark blue circle.

OUR VALUES

We believe that exceptional healthcare coordination begins with strong values. These principles guide our team in providing trusted, transparent, and compassionate support throughout every patient's medical journey.

Patient First

Clinical Excellence

Transparency

Integrity



TRUST & QUALITY

MEDICONNECT HUB is committed to working with reputable healthcare providers and promoting best practices in medical travel.

Our network include providers with recognised registrations, professional memberships, and highest medical qualifications.

Specialist practitioners are appropriately registered with the Health Professions Council of South Africa (HPCSA), and their facilities comply with applicable South African healthcare regulations.



LEGAL & ETHICAL STANDARDS

MEDICONNECT HUB supports internationally accepted principles of healthcare ethics.

Patients are entitled to:

- Informed consent
- Privacy and confidentiality
- Access to medical records
- Respect and dignity
- Transparent pricing
- Complaint procedures

All personal information is handled in accordance with the Protection of Personal Information Act (POPIA) of South Africa where applicable.